

WHAT PERSONAL DATA DO WE COLLECT AND WHAT DO WE DO WITH IT?

YOUR ACTIVITY

Booking a table at our restaurants using the Website, by phone, by email, by post or in person

PERSONAL DATA COLLECTED

Name, email address, phone number and any other personal data you may provide as part of your booking.

HOW WE USE SUCH PERSONAL DATA

This personal data is inputted by you (or by us on your behalf) into and held on the Hotel's online reservation system. We access this personal data and use it to process, confirm and fulfil your booking. We may also (unless you tell us you do not wish us to do so) add you to our mailing list and use your name and email address to send you regular details of the latest offers, events and competitions relating to the Hotel.

We may also (but only if you provide opt in consent to this) send you, or share your name and email address with GG Hospitality to add you to their database in order to send you, details of the latest offers, events and competitions relating to other hotel and restaurant venues managed by GG Hospitality. Please see Signing up to the GG Hospitality mailing list below for further details.

OUR LAWFUL BASIS FOR SUCH USE

Our lawful basis for use of your personal data to process, confirm and fulfil your booking is performance of a contract with you. Our lawful basis for sending our marketing communications to you is that this is necessary for pursuance of our legitimate interests of developing our business and communicating with our customers.

We will only send you GG Hospitality promotions or share your personal details with GG Hospitality to add you to their mailing list if you consent.

Reserving a room at the Hotel using the Website or an online travel agency or by phone, by email, by post or in person

Name, email address, postal address, phone number, payment details and any other personal data you may provide as part of your reservation.

To process, confirm and fulfil your reservation, to collect payment from you and to administer and manage our relationship with you.

We may contact you by phone and/or email before your stay to provide you with other information relating to your reservation which we think you may find of interest including any events taking place at the Hotel during your stay.

We may also contact you by email/post/phone after your stay to ask you to complete a customer satisfaction survey.

We may also (unless you tell us that you do not wish us to do so) add you to our mailing list and use your name and email address to send you regular details of the latest offers, events and competitions relating to the Hotel.

Our lawful basis for use of your personal data to process, confirm and fulfil your reservation, collect payment from you and administer and manage our relationship with you is performance of a contract with you.

Our lawful basis for contacting you before and after your stay is pursuance of our legitimate interests of improving our service to our customers.

Our lawful basis for sending our marketing communications to you is that the necessary for pursuance of our legitimate interests of developing our business and communicating with our customers.

We will only send you GG Hospitality promotions or share your personal details with GG Hospitality to add you to their mailing list if you consent.

WHAT PERSONAL DATA DO WE COLLECT AND WHAT DO WE DO WITH IT?

YOUR ACTIVITY

Hiring our meetings/event/ dining facilities at the Hotel using the Website, by phone, by email, by post or in person

Engaging us to provide event and/or catering services at any third party venue.

PERSONAL DATA COLLECTED

Name, email address, postal address, phone number, payment details and any other personal data you may provide to us as part of your purchase or booking.

HOW WE USE SUCH PERSONAL DATA

To process, confirm and fulfil your booking of a meeting or event, to collect payment from you and to administer and manage our relationship with you / your company.

We may also (unless you tell us that you do not wish us to do so) add you to our mailing list and use your name and email address to send you regular updates in respect of our latest offers, invitations to private events and competitions relating to our venues.

We may also (but only if you provide opt in consent to this) send you, or share your name and email address with GG Hospitality to add you to their database in order to send you, details of the latest offers, events and competitions relating to other hotel and restaurant venues managed by GG Hospitality. Please see Signing up to the GG Hospitality mailing list below for further details.

OUR LAWFUL BASIS FOR SUCH USE

Where you are hiring on your own behalf, our lawful basis for use of your personal data to process, confirm and fulfil your booking, collect payment from you and administer and manage our relationship with you is performance of a contract with you. Where you are hiring on behalf of a company, our lawful basis will be that the processing is necessary to pursue our legitimate interests of carrying out or contract with our customer.

Our lawful basis for sending our marketing communications to you is that this is necessary for the pursuance of our legitimate interests of developing our business and communicating with our customers.

We will only send you GG Hospitality promotions or

Attending the Hotel or a third party venue as a guest or attendee of any event or meeting

Name and, where provided by you or on your behalf, email address (personal or business), phone number (personal or business), name of your employer or business, business card details

To add you to our guest list and accommodate you as a guest or attendee at the relevant event and, if you consent on providing such personal data, to add you to our mailing list and send you the latest offers, invitations to private events and competitions relating to the Hotel on a regular basis.

We may also (but only if you provide opt in consent to this) send you, or share your name and email address with GG Hospitality to add you to their database in order to send you, details of the latest offers, events and competitions relating to other hotel and restaurant venues managed by GG Hospitality. Please see Signing up to the GG Hospitality mailing list below for further details.

Our lawful basis for using your personal data to add you to our guest list is our legitimate interests of accommodating guests at events. We will only send you marketing communications with your consent.

We will only send you GG Hospitality promotions or share your personal details with GG Hospitality to add you to their mailing list if you consent.

WHAT PERSONAL DATA DO WE COLLECT AND WHAT DO WE DO WITH IT?

YOUR ACTIVITY

Hiring our meetings/event/ dining facilities at the Hotel using the Website, by phone, by email, by post or in person

Engaging us to provide event and/or catering services at any third party venue.

PERSONAL DATA COLLECTED

Name, email address, postal address, phone number, payment details and any other personal data you may provide to us as part of your purchase or booking.

HOW WE USE SUCH PERSONAL DATA

To process, confirm and fulfil your booking of a meeting or event, to collect payment from you and to administer and manage our relationship with you / your company.

We may also (unless you tell us that you do not wish us to do so) add you to our mailing list and use your name and email address to send you regular updates in respect of our latest offers, invitations to private events and competitions relating to our venues.

We may also (but only if you provide opt in consent to this) send you, or share your name and email address with GG Hospitality to add you to their database in order to send you, details of the latest offers, events and competitions relating to other hotel and restaurant venues managed by GG Hospitality. Please see Signing up to the GG Hospitality mailing list below for further details.

OUR LAWFUL BASIS FOR SUCH USE

Where you are hiring on your own behalf, our lawful basis for use of your personal data to process, confirm and fulfil your booking, collect payment from you and administer and manage our relationship with you is performance of a contract with you. Where you are hiring on behalf of a company, our lawful basis will be that the processing is necessary to pursue our legitimate interests of carrying out or contract with our customer.

Our lawful basis for sending our marketing communications to you is that this is necessary for the pursuance of our legitimate interests of developing our business and communicating with our customers.

We will only send you GG Hospitality promotions or share your personal details with GG Hospitality to add you to their mailing list if you consent.

Accessing the Wi-fi in the Hotel

Name, email address, device information, IP address, location and session duration.

To provide access to our Wi-fi and, if you consent on registration, to add you to our mailing list and use your name and email address to send you regular details of the latest offers, events and competitions relating to the Hotel.

We may also (but only if you provide opt in consent to this) send you, or share your name and email address with GG Hospitality to add you to their database in order to send you, details of the latest offers, events and competitions relating to other hotel and restaurant venues managed by GG Hospitality. Please see Signing up to the GG Hospitality mailing list below for further details.

Our lawful basis for using your personal data to provide access to our Wi-fi is performance of a contract with you. We will only send you marketing communications with your consent.

We will only send you GG Hospitality promotions or share your personal details with GG Hospitality to add you to their mailing list if you consent.

Signing up to the GG Hospitality mailing list

Name and email address provided when you make a booking or reservation at the Hotel, sign up to our Hotel newsletter or hire our meeting/event/dining facilities at the Hotel, attend the Hotel as a guest at any event or meeting, or access the Wi-Fi in the Hotel.

Where you have provided opt in consent, to send you, or share your name and email address with GG Hospitality to add you to their database in order to send you, details of the latest offers, events and competitions relating to other hotel and restaurant venues managed by GG Hospitality

We will only send you GG Hospitality promotions or share your personal details with GG Hospitality to add you to their mailing list if you consent.

WHAT PERSONAL DATA DO WE
COLLECT AND WHAT DO WE
DO WITH IT?

YOUR
ACTIVITY

Browsing our Website

PERSONAL DATA
COLLECTED

IP address, device details and location

HOW WE USE SUCH
PERSONAL DATA

To improve the functionality and usability of our Website for our users

OUR LAWFUL BASIS FOR
SUCH USE

Our lawful basis for using your personal data in this way is pursuance of our legitimate interests of improving our Website and service to our customers.

Submitting an enquiry to us by the Website, by phone, by email or by post.

Name, email address, phone number and any other personal data you may provide to us as part of your enquiry.

To respond to and deal with your query.

Our lawful basis for use of your personal information for responding to and dealing with your enquiry is that this is necessary for our legitimate interests of generating new business and providing a high level of customer service.